



Entergy Louisiana, LLC
entergy-louisiana.com

Service Location

Customer Service
Residential: 7a-7p; Mon-Fri
Business: 8a-5p; Mon-Fri
800-ENTERGY
(800-368-3749)

**Power Outage or
Safety Concern**
24 hrs/7 days
800-9OUTAGE
(800-968-8243)

AM R LARS

Here's your utility bill for the current month

See reverse for a breakdown of amount due.

ENERGY USAGE AND CURRENT CHARGES



Billing Period	Billing Days	kWh Used	Avg kWh Per Day

IMPORTANT MESSAGES

- We are pleased that you have opted to use our Pick-A-Date offering that allows you to choose your bill payment due date. Beginning this month, Pick-A-Date customers who miss two consecutive bill payment due dates, three due dates within a twelve monthperiod, or have had service disconnected, will be removed from the Pick-A-Date program and your account will go back to the original due date. Remember to check your bill statement for the specified billing due date.

WAYS TO PAY



ONLINE
myentergy.com/s/makepayment



BY PHONE
888-822-0553 (\$2.50 fee)



BY MOBILLS™
Use your smartphone's native mobile wallet (\$1.60 fee)



IN PERSON
entergy-louisiana.com/payment
(fee varies)



BY TEXT
Reply to a text from Entergy to pay your bill (\$1.60 fee)



BY MAIL
P.O. Box 8108
Baton Rouge, LA 70891-8108



entergy-louisiana.com



Please send stub with check payable to Entergy. Thank You.
Customer Service 800-ENTERGY (800-368-3749)

ENTERGY
PO BOX 8108
BATON ROUGE, LA 70891-8108

Meter Reading	Meter #	Rate :	Total Days:
Current Meter Reading		Previous Meter Reading	
kWh Metered			

Current Charges

Energy Charges



- Energy Charge \$
- Federal Mandated EAC Rider

Fuel Charges



- Fuel Adjustment.

Other Charges & Credits



- Storm Restoration Offset
- Storm Restoration Charge

Current Month Energy Charges \$

Deposit

Connect Fee

Total Amount Due. \$

TERMS AND DEFINITIONS

- **Energy Charge:** Covers the cost of the system utilized to generate and deliver electric service to customers.
- **Federal Mandated EAC Rider:** Costs to comply with federal air pollution regulations.
- **Fuel Adjustment:** The cost of fuel needed to generate electricity and the cost of power purchased from other Companies.
- **Storm Restoration Offset:** Benefits associated with the financing of storm restoration costs.
- **Storm Restoration Charge:** Costs to rebuild infrastructure and equipment damaged by severe storms and weather events.

To review the full list of definitions go to:
entergy.com/bill

IMPORTANT MESSAGES CONTINUED

- As a Pick A Date customer, your chosen due date may result in you receiving a new bill before the previous bill amount is due. When this occurs, the total amount on the bill will include both the current month's amount due and the prior month's amount due which is shown as a previous balance in the account summary. To obtain the amount due for the date(s) provided and view your account in more detail visit www.myentergy.com/s/billpay.
- **See your daily cost and usage to help manage your bill. Visit entergy.com/myAdvisor.**
- **Real-Time Payment Options:**
 - www.myEntergy.com/s/makepayment.
 - By Phone at 888-822-0553 (\$2.50 fee).
- **IMPORTANT NOTICE:** Sending an eligible check payment authorizes Entergy to convert your paper check to an electronic debit. For more information call 1-888-627-6695. For more energy saving tips, visit entergy.com.
- Get account info on your cell phone. Text **INFO** to **368374** for a menu of options.
- Please add \$1 to total bill amount for **The Power to Care**. Learn more at entergy.com.

Entergy is improving our communities by reducing greenhouse gas emissions.



In 2001, Entergy committed to stabilizing carbon emissions.



Entergy has reduced its carbon emissions by more than 30% since that time.



By 2050, Entergy will achieve net-zero carbon emissions.

