

(NOT FOR PAYMENTS) DEPARTMENT # 102276 PO BOX 1259 OAKS, PA 19456 Page **1** of 2

CONTACT US:

@

cox.com/chat



cox.com/mybill

Account Number COX PIN SERVICE ADDRESS

ACCOUNT SUMMARY as of

Previous Balance

Payment Received -

Remaining Previous Balance

New Charges:

Internet

One Time Charges and Credits

Taxes, Fees and Surcharges

New Charges

Total Due By

You're enrolled in the Affordable Connectivity Program (ACP), which is ending due to the loss of government funding. Your final partial subsidy is applied to this bill.



Thank you for being a Cox Paperless customer!



Save Time! Save Money! Take control! Enroll in EasyPay - once you set it you'll never forget it. Your bill is automatically paid each month on the day it's due. Sign up today at www.cox.com/ibill!

Account Number Service at

Total Due By

(NOT FOR CORRESPONDENCE) COX COMMUNICATIONS PO BOX 79175 PHOENIX, AZ 85062-9175

MONTHLY SERVICES

INTERNET

Includes:

Panoramic Wifi Gateway Rental

Includes:

Panoramic Wifi Gateway

Panoramic Wifi app

Panoramic Wifi Advanced Security

Total Internet

TOTAL MONTHLY SERVICES

ONE TIME CHARGES AND CREDITS

TOTAL ONE TIME CHARGES AND CREDITS

TAXES, FEES AND SURCHARGES

Internet Taxes and Fees

NEWS FROM COX

Contact Change

The email address abuse@cox.net is now abuse@cox.com. If you need to contact Cox to report an incident of alleged internet abuse, please send your correspondence to abuse@cox.com. For more information, visit cox.com/AUP

If your services are subject to promotional rates or other discounts (see MyAccount for details), those rates will convert to our everyday prices (then-current regular rates) after the promotions or discounts end. Please see Cox.com for current regular rates. Any discounts provided through a government program are based on rules of the program and may change over time.

CUSTOMER INFORMATION

Questions? Call us. We're happy to help. 702-383-4000

You are subject to Cox's terms and conditions, which can be found at www.cox.com/rcsa and, www.cox.com/policy. Cox's terms and conditions include, but are not limited to, an agreement to arbitrate disputes, payment of various types of fees, including return payment, collection and late fees and other important terms affecting your services. Please carefully read and understand all of the terms of use.

Billing Dispute and Resolution:

If you have any questions or disagree with any portion of your bill, please contact us at the phone number on this statement no later than 60 days from the due date indicated.

Payment options

Online: Visit <u>www.cox.com</u> to register for 24-hour online access or make payments to your account.

Mail: Detach this coupon and send it with your check or money order. Please include your account number on your check. Make your checks payable to Cox Communications. Allow 7 days for processing.

In Person: Visit <u>www.cox.com</u> for a list of Cox Authorized Payment Centers.